ESSENTIAL REFERENCE PAPER 'C'

Private Hire and Taxi Monthly January 2017, page 10

EAST HERTS:

DRIVERS ACE NEW COURSE

The first taxi drivers from East Herts to colours.

trict Council.

including customer to pass." leaders in the field service, local knowl- Executive member of customer safety."

edge, driver safety, rules and regulaattend a new com-pulsory driver Code, arithmetic, training course have safeguarding and passed with flying disability awareness. Inavut Allah, a taxi The comprehensive driver from Hertford, one-day course has told the Hertford-been introduced for shire Mercury: "It "It all new and existing was a long day with taxi drivers licensed lots of information. by East Herts Dis- really enjoyed it and all the trainers were It covers all the key information required to be a competent and safe driver, think that helped me wide standar wide standar very helpful. I did licensed driver we are pleas demonstrate commitment

for environment and public space Graham McAndrew said: "Safety is paramount and valuable training for all taxi drivers will help ensure that customers feel even safer using taxis in East Herts.

"It is a first step towards a countywide standard for licensed drivers and we are pleased to commitment to be leaders in the field

http://edition.pagesuite-professional.co.uk//launch.aspx?eid=a1aae81c-7ff2-470e-9752-64e7d8119801

TAXI DRIVERS GO TO THE TOP OF THE CLASS

The first taxi drivers from East Herts to attend a new compulsory taxi driver training course passed with flying colours recently. The comprehensive one day course delivered by specialists from Watford Borough Council has been introduced for all new and existing taxi drivers licensed by East Herts Council. It covers all the key information required to be a competent and safe driver including customer service, local knowledge, driver safety, rules and regulations, the highway code, arithmetic, safeguarding and disability awareness.

Inayut Allah, a taxi driver for Hertford said: "It was a long day with lots of information, I really enjoyed it and all the trainers were very helpful. I did lots of preparation beforehand and I think that helped me to pass."

Mark Goddard, a taxi driver for Bishop's Stortford said: "The course was well run and the trainers really knew what they were doing. As it's a new test, I didn't know what to expect, but I found it straight forward and was really pleased to pass."

Executive member for environment and public space Graham McAndrew said: "Safety is paramount and this valuable training for all taxi drivers will help ensure that customers feel even safer using taxis in East Herts. It is a first step towards a county wide standard for licensed drivers and we are pleased to demonstrate our commitment to be leaders in the field of customer safety."

